

**J.F. Bentley Co., Inc.**  
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## **DUPLEX FILTER ELEMENT WARRANTY**

J.F. Bentley Co., Inc. warrants all elements to be free from defect upon shipment. If any element is received in damaged condition, and it has been determined that it has not been caused by the carrier (i.e. UPS, FedEx, etc.) J.F. Bentley Co., Inc. will replace the defective element under the following conditions:

Any defect is to be reported immediately upon receipt of shipment. Defects include but not necessarily limited to: Broken straps, missing o-ring, loose end caps. Other defects not listed will be determined by J.F. Bentley Co., Inc. upon return and inspection of the defective element.

Not covered under warranty is any element that has been damaged during replacement in the canister by not following directions contained on the maintenance bulletin or in shipment by the carrier. All damages in transit are to be reported to the carrier and the carrier terms to file a claim are to be followed.

Once any element has been put into service, the filtration media is not warranted due to the numerous conditions under which they are subjected.

Any short shipped or damaged elements not notified upon immediate arrival of shipment is considered closed and no credit or replacement will be given.

Maintenance bulletins are included in each case. If it is missing or no longer legible, we will gladly send you an additional copy or you can obtain one directly from our website: [www.jfbentley.com/bulletin.html](http://www.jfbentley.com/bulletin.html). Feel free to make additional copies for distribution with the elements.